



ADVANCED
HEART & VASCULAR
INSTITUTE

Cancellation Policy

Our goal is to provide quality medical care in a timely manner. In order to do so we have implemented a cancellation policy. This policy enables us to better utilize available appointments for our patients in need of our care. Please call Advanced Heart & Vascular Institute promptly if you are unable to attend an appointment. This time will be re-allocated to someone in urgent need of treatment.

How to cancel your appointment

If it is necessary to cancel your scheduled appointment, we ask that you call 24 hours (one working day) in advance. To cancel appointment, please call 561-235-5621 during regular business hours (9-5 M-F). **Appointments must be cancelled by 1 pm the day prior to your stress appointment.**

No show policy for Nuclear Stress Tests

When scheduling a nuclear stress test, our office must place an order for the radioactive pharmaceuticals used in the imaging process. These doses have a very short life span and are unable to be used for another patient. Therefore, if you must cancel your appointment for your nuclear stress test, you must cancel before 1 pm one business day before your scheduled test so that our staff can cancel the dosage order. Failure to do this will result in a charge of \$150 (the cost of the stress test medication specifically ordered for you) being billed to you. *This charge is not covered by insurance and is a standard industry charge.*

I have read and understand this policy

Print name

Signature

Date